

Your Options for Care

When assessing your symptoms, use this chart for your best option of care.



Telehealth

No appointment needed;
Care available 24/7



Cold / Cough



Sinus infection



Sore throat



Rash / Allergies



Fever / Headache



Primary Care

Average wait time:
Scheduled appointment



Cough, mild fever
or symptoms
of "flu"



Wellness visits
and prescriptions



Vaccinations



Annual physicals
and screenings



Chronic
conditions,
non-urgent



Urgent & Walk-In Care

Average wait time:
1-4 hours



Cold, flu
and cough



Vomiting or
diarrhea



Sprains and
possible
broken bones



Stitches



Urinary tract
infections (UTI)



Emergency Care

Average wait time:
**Based on severity and
number of current patients**



Chest pain



Difficulty
breathing



Severe bleeding
or trauma



Seizures or
convulsions



Stroke symptoms,
such as slurred
speech, paralysis
or numbness

Teladoc: call 800.835.2362
or download the app.
Available to anyone!

Call 434.200.3908
or 434.200.5200

Call an Urgent Care:
Lynchburg: 434.200.7210
Farmville: 434.315.5340
Danville: 434.857.3600

If you think you're
having an emergency
call 911 immediately!

Know before you go. Use this chart as a guide for care options.

